

Kindred Rental Policies

Make sure you take time to visit Kindred Rental Collections in person. There are so many unique items for you to see and it's impossible to get them all on our website. New items are added all the time so you don't want to miss anything. You will be glad you took the trip to see us.

Appointments are strongly recommended to view our collection. You can schedule one by phone, email, or on the "Contact Us" page on the website. Always feel free to take pictures and measurements of items you may be interested in. It will make it easier for you to make your final decision once you are home.

Items should be reserved as soon as possible. Many of the things in our collection are one of a kind and are rented on a first come, first served basis. Reserved items require a 25% NON-REFUNDABLE deposit. The final balance is due when the items are picked up. All items are rented for a 5 day period. There will be a 10% per diem charge for items not returned on time. In case your event is cancelled, and you have already paid your balance in full, all fees with the exception of the initial deposit will be refunded. In case your event has been rescheduled we will honor any payments you have made and will do our best in providing the items you have reserved for the new date.

Occasionally, rental items get lost or damaged as a result of a previous event. If this should happen, Kindred Rental Collections will notify you and give you the opportunity to select replacement items. Please remember, many of the things in the collection are unique and vintage. They are often imperfect, which adds to the character of the items. Please inspect all items at the time of your selection so that any imperfections are not a surprise when you pick them up.

